IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For the last 50 years, Vermont Gas has maintained competitive and affordable rates for its 50,000+ customers.

We want to let you know about a few upcoming rate changes occurring in February that are impacting the Natural Gas Charge, Energy Efficiency ("EEU") Charge, as well as the Renewable Natural Gas ("RNG") Adder. Each of these changes are described below.

First, subject to final regulatory approval, the Natural Gas Charge component of your bill is decreasing by 0.3%, effective with bills rendered on and after February 1, 2019. Vermont Gas adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas.

Second, the Vermont Public Utility Commission has approved a reduction in the EEU Charge. The EEU Charge is used to fund the wide range of energy efficiency programs Vermont Gas offers its customers. The EEU Charge will decrease by about 4.8%. We are pleased that we are able to lower the EEU Charge while continuing to offer customers helpful and comprehensive efficiency programs and services. Combined, the net effect of these two changes is an average overall decrease of 0.3% to firm rates.

Pending final regulatory approval of the Natural Gas Charge, the rate components will be adjusted as follows:

General Service Low Usage, Low Load Factor - Rate G1

Rate Components	Current Rates	Rates Effective February 1, 2019
Natural Gas Charge (per ccf)	\$0.4864	\$0.4851
Daily Access Charge (per day)	\$1.2032	\$1.2032
Distribution Charge (per ccf)	\$0.4820	\$0.4820
EEU Charge (per ccf)	\$0.0476	\$0.0454
Assistance Program Fee (per month)	\$0.16	\$0.16
Overall Rate Change %	-0.3%	

General Service Low Usage, High Load Factor - Rate G2

Rate Components	Current Rates	Rates Effective February 1, 2019
Natural Gas Charge (per ccf)	\$0.3594	\$0.3584
Daily Access Charge (per day)	\$1.2032	\$1.2032
Distribution Charge (per ccf)	\$0.4012	\$0.4012
EEU Charge (per ccf)	\$0.0369	\$0.0352
Assistance Program Fee (per meter, per bill)	\$0.16	\$0.16
Overall Rate Change %	-0.3%	

General Service High Usage, Low Load Factor - Rate G3

Rate Components	Current Rates	Rates Effective February 1, 2019
Natural Gas Charge (per ccf)	\$0.4707	\$0.4694
Daily Access Charge (per day)	\$3.8388	\$3.8388
Distribution Charge (per ccf)	\$0.3697	\$0.3697
EEU Charge (per ccf)	\$0.0372	\$0.0354
Assistance Program Fee (per meter, per bill)	\$1.05	\$1.05
Overall Rate Change %	-0.3%	

General Service High Usage, High Load Factor - Rate G4

Rate Components	Current Rates	Rates Effective February 1, 2019
Natural Gas Charge (per ccf)	\$0.3588	\$0.3578
Daily Access Charge (per day)	\$3.8388	\$3.8388
Distribution Charge (per ccf)	\$0.3108	\$0.3108
EEU Charge (per ccf)	\$0.0287	\$0.0273
Assistance Program Fee (per meter, per bill)	\$1.47	\$1.47
Overall Rate Change %	-0.3%	

Finally, Vermont Gas' Renewable Natural Gas program began in April, 2018 and offers customers the ability to help displace the use of conventional natural gas by purchasing renewable attributes of RNG production. This voluntary program allows customers to sign up for either 10%, 25%, 50%, or 100% of their natural gas usage. The participants in the RNG program are charged an "RNG Adder" corresponding to their chosen percentage on their monthly bills. Vermont Gas will adjust the RNG Adder on a quarterly basis at the same time as the Natural Gas Charge adjustment.

Pending regulatory approval, the RNG Adder will be adjusted as follows:

Renewable Natural Gas Option	Current Rates	Rates Effective February 1, 2019
RNG Adder	\$1.2914	\$1.2931

Please call us at (802) 863-4511 or visit www.vermontgas.com if you have any questions or would like to learn more about these options.