

IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For the last 50 years, Vermont Gas has maintained competitive and affordable rates for its 50,000+ customers.

We want to let you know about a few upcoming rate changes occurring in February that are impacting the Natural Gas Charge, Energy Efficiency Utility (“EEU”) Charge, as well as the Renewable Natural Gas (“RNG”) Adder. Each of these changes are described below.

First, subject to final regulatory approval, the Natural Gas Charge component of your bill is **decreasing** by 0.3%, effective with bills rendered on and after February 1, 2019. Vermont Gas adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas.

Second, the Vermont Public Utility Commission has approved a reduction in the EEU Charge. The EEU Charge is used to fund the wide range of energy efficiency programs Vermont Gas offers its customers. The EEU Charge will decrease by about 4.8%. We are pleased that we are able to lower the EEU Charge while continuing to offer customers helpful and comprehensive efficiency programs and services. Combined, the net effect of these two changes is an average overall decrease of 0.3% to firm rates.

Pending final regulatory approval of the Natural Gas Charge, the residential rate components will be adjusted as follows:

Rate Components	Current Rates	Rates Effective February 1, 2019
Natural Gas Charge (per ccf)	\$0.4188	\$0.4176
Daily Access Charge (per day)	\$0.7260	\$0.7260
Distribution Charge (per ccf)	\$0.6195	\$0.6195
EEU Charge (per ccf)	\$0.0504	\$0.0480
Assistance Program Fee (per month)	\$0.11	\$0.11

Finally, Vermont Gas’ Renewable Natural Gas program began in April, 2018 and offers customers the ability to help displace the use of conventional natural gas by purchasing renewable attributes of RNG production. This voluntary program allows customers to sign up for either 10%, 25%, 50%, or 100% of their natural gas usage. The participants in the RNG program are charged an “RNG Adder” corresponding to their chosen percentage on their monthly bills. Vermont Gas will adjust the RNG Adder on a quarterly basis at the same time as the Natural Gas Charge adjustment.

Pending regulatory approval, the RNG Adder will be adjusted as follows:

Renewable Natural Gas Option	Current Rates	Rates Effective February 1, 2019
RNG Adder	\$1.2914	\$1.2931

Vermont Gas has the following resources to help manage your bill:

See ideas for savings energy - and a description of our [residential energy efficiency programs](#).

Free Home Energy Audit: offered to qualified customers through our energy efficiency program.

Budget Billing: ensures a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: check your payments or pay your bill 24/7.

Financial Assistance: available for income qualified residential customers.

Equipment Inspections: make sure your system is operating efficiently with an inspection.

Please call us at (802) 863-4511 or visit www.vermontgas.com if you have any questions or would like to learn more about these options.