

IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 53,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont’s clean energy future, we are committed to keeping those rates low for current and future customers.

We want to let you know about a few upcoming rate changes that you will see on your February bill that will affect the Natural Gas Charge and Energy Efficiency Utility (“EEU”) Charge. Each of these changes is described below.

First, subject to final regulatory approval, the Natural Gas Charge component of your bill is **increasing** by 2.2%, effective with bills rendered on and after February 1, 2021. VGS adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas. The primary driver of the change is related to toll increases from TransCanada Energy—the pipeline delivering natural gas to Vermont. The effect of this change on your bill will vary depending on your natural gas usage but, on average, is equivalent to an overall **increase** of 0.7%. The Vermont Public Utility Commission has assigned this Case No. 20-3593-TF in e-PUC, the Commission’s electronic case and document management system.

Second, the Vermont Public Utility Commission has approved an increase in the EEU Charge. The EEU Charge is used to fund the wide range of energy efficiency programs VGS offers its customers. The EEU Charge will increase by about 3.1%.

Following regulatory review and approval of the Natural Gas Charge, the rate components will be adjusted as follows:

General Service Low Usage, Low Load Factor – Rate G1

| Rate Components | Rates Effective November 1, 2020 | Proposed Rates Effective February 1, 2021 |
|--|----------------------------------|---|
| Natural Gas Charge (per ccf) | \$0.4186 | \$0.4280 |
| Daily Access Charge (per day) | \$1.2632 | \$1.2632 |
| Distribution Charge (per ccf) | \$0.5060 | \$0.5060 |
| EEU Charge (per ccf) | \$0.0454 | \$0.0468 |
| Assistance Program Fee (per meter, per bill) | \$0.16 | \$0.16 |
| Renewable Natural Gas Adder (per ccf)* | \$1.2377 | \$1.2272 |

General Service Low Usage, High Load Factor - Rate G2

| Rate Components | Rates Effective November 1, 2020 | Proposed Rates Effective February 1, 2021 |
|--|----------------------------------|---|
| Natural Gas Charge (per ccf) | \$0.3092 | \$0.3161 |
| Daily Access Charge (per day) | \$1.2632 | \$1.2632 |
| Distribution Charge (per ccf) | \$0.4212 | \$0.4212 |
| EEU Charge (per ccf) | \$0.0352 | \$0.0363 |
| Assistance Program Fee (per meter, per bill) | \$0.16 | \$0.16 |
| Renewable Natural Gas Adder (per ccf)* | \$1.2377 | \$1.2272 |

General Service High Usage, Low Load Factor - Rate G3

| Rate Components | Rates Effective November 1, 2020 | Proposed Rates Effective February 1, 2021 |
|--|---|--|
| Natural Gas Charge (per ccf) | \$0.4050 | \$0.4141 |
| Daily Access Charge (per day) | \$4.0303 | \$4.0303 |
| Distribution Charge (per ccf) | \$0.3881 | \$0.3881 |
| EEU Charge (per ccf) | \$0.0354 | \$0.0365 |
| Assistance Program Fee (per meter, per bill) | \$1.05 | \$1.05 |
| Renewable Natural Gas Adder (per ccf)* | \$1.2377 | \$1.2272 |

General Service High Usage, High Load Factor - Rate G4

| Rate Components | Rates Effective November 1, 2020 | Proposed Rates Effective February 1, 2021 |
|--|---|--|
| Natural Gas Charge (per ccf) | \$0.3087 | \$0.3156 |
| Daily Access Charge (per day) | \$4.0303 | \$4.0303 |
| Distribution Charge (per ccf) | \$0.3263 | \$0.3263 |
| EEU Charge (per ccf) | \$0.0273 | \$0.0281 |
| Assistance Program Fee (per meter, per bill) | \$1.47 | \$1.47 |
| Renewable Natural Gas Adder (per ccf)* | \$1.2377 | \$1.2272 |

* Only applies to customers participating in the voluntary renewable natural gas program.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about other options, including renewable natural gas!