

IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 53,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers.

We want to let you know about a few upcoming rate changes that you will see on your February bill that will affect the Natural Gas Charge and Energy Efficiency Utility ("EEU") Charge. Each of these changes is described below.

First, subject to final regulatory approval, the Natural Gas Charge component of your bill is **increasing** by 2.2%, effective with bills rendered on and after February 1, 2021. VGS adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas. The primary driver of the change is related to toll increases from TransCanada Energy—the pipeline delivering natural gas to Vermont. The effect of this change on your bill will vary depending on your natural gas usage but, on average, is equivalent to an overall **increase** of 0.7%. For a typical residential customer this is equal to about \$0.60 per month. The Vermont Public Utility Commission has assigned this Case No. 20-3593-TF in e-PUC, the Commission's electronic case and document management system.

Second, the Vermont Public Utility Commission has approved an increase to the EEU Charge. The EEU Charge is used to fund the wide range of energy efficiency programs VGS offers its customers. The EEU Charge will increase by about 3.1%.

Following regulatory review and approval of the Natural Gas Charge, the residential rate components will be adjusted as follows:

Rate Components	Rates Effective November 1, 2020	Proposed Rates Effective February 1, 2021
Natural Gas Charge (per ccf)	\$0.3602	\$0.3682
Daily Access Charge (per day)	\$0.7622	\$0.7622
Distribution Charge (per ccf)	\$0.6504	\$0.6504
EEU Charge (per ccf)	\$0.0480	\$0.0495
Assistance Program Fee (per month)	\$0.11	\$0.11
Renewable Natural Gas Adder (per ccf)*	\$1.2377	1.2272

* Only applies to customers participating in the voluntary renewable natural gas program.

Vermont Gas has the following resources to help manage your bill:

See ideas for saving energy - and a description of our [residential energy efficiency programs](#).

Budget Billing: ensures a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: check your payments or pay your bill 24/7.

Financial Assistance: available for income qualified residential customers.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!