

IMPORTANT NOTICE REGARDING PROPOSED RATE CHANGES

For over 50 years, Vermont Gas has maintained competitive and affordable rates for its 52,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers.

We want to let you know about two proposed upcoming rate changes, both effective with bills rendered November 1, 2019.

First, following regulatory review, the Natural Gas Charge component of your bill will **decreased** by 6.5% effective with bills rendered on and after November 1, 2019. Vermont Gas adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas. In fact, this is the 10th consecutive quarter decreasing the Natural Gas charge,

Next, on February 15, 2019 Vermont Gas filed a request with the Vermont Public Utility Commission to change the Daily Access and Distribution charges by 5%, also for effect November 1, 2019. To limit the increase in the Daily Access and Distribution charge to 5%, Vermont Gas has also requested that the Public Utility Commission allow it to use approximately \$6.25 million of the System Expansion and Reliability Fund ("SERF"). The Public Utility Commission authorized Vermont Gas to begin collecting the SERF in April 2011 for future use to help bring natural gas service to more Vermonters.

The table below shows rates as of February 2019 when the rate request was filed, current rates, and the proposed rate changes. The combined impact of the rate adjustments is that an average residential household will have lower rates this heating season from last, in spite of a slight increase from current rates.

Domestic Service (Residential) - Rate R

Rate Components	Rates February 2019	Current Rates	Proposed Rates Effective November, 2019
Natural Gas Charge (per ccf)	\$0.4176	\$0.3461	\$0.3236
Daily Access Charge (per day)	\$0.7260	\$0.7260	\$0.7625
Distribution Charge (per ccf)	\$0.6195	\$0.6195	\$0.6507
EEU Charge (per ccf)	\$0.0480	\$0.0480	\$0.0480
Assistance Program Fee (per month)	\$0.11	\$0.11	\$0.11
Typical Annual Bill	\$1,297	\$1,229	\$1,251
Average Monthly Bill	\$108	\$102	\$104
Renewable Natural Gas Adder (per ccf) *	\$1.2931	\$1.1781	\$1.1964

*Only applies to customers participating in the voluntary Renewable Natural Gas program. Interested in using renewable natural gas? You can sign up at - <https://www.vermontgas.com/renewablenaturalgas/adder-calculator/>

Interested customers can view the filing at <http://www.vermontgas.com/account/rates/> or at <http://epuc.vermont.gov>. See Case No. 19-0513-TF. Customers can also file a public comment with the Commission via ePUC in Case No. 19-0513-TF. For more information visit <http://puc.vermont.gov/epuc-information/make-filing>. Comments can also be made by writing to: Clerk of the Commission, Public Utility Commission, 112 State Street, Montpelier, VT 05620-2701.

Vermont Gas has the following resources to help manage your bill:

See ideas for savings energy - and a description of our [residential energy efficiency programs](#).

Free Home Energy Audit: offered to qualified customers through our energy efficiency program.

Budget Billing: ensures a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: check your payments or pay your bill 24/7.

Financial Assistance: available for income qualified residential customers.

Equipment Inspections: make sure your system is operating efficiently with an inspection.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!