



## IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

We want to let you know about an upcoming rate change requested to go into effect in November. Vermont Gas (VGS) has filed a request with the Vermont Public Utility Commission (“Commission”) for an overall rate increase of 2.9%. The effective date of this change is dependent on the regulatory review process but is anticipated to go into effect in November 2020. As we work toward maintaining our core values of safety, climate, customers and culture, we are committed to keeping our rates low and stable for current and future customers.

The overall rate change is comprised of a 2.7% increase in the Natural Gas Charge portion of your bill and a 3% increase in the Daily Access and Distribution Charges. To limit the increase in the Daily Access and Distribution Charges to 3%, VGS has also requested that the Commission allow us to return to customers approximately \$5.6 million of the System Expansion and Reliability Fund (“SERF”) that the Commission authorized in 2011 for future use to help bring natural gas service to more Vermonters.

Please note that the increase in the Natural Gas Charge portion of the bill is based on rates in effect as of February 14, 2020. The actual percent change will depend on natural gas costs at the time of the November 2020 rate change and, under our current regulatory framework, the Natural Gas charge will continue to change quarterly until then.

Pending regulatory approval, the rate components will be adjusted as follows:

### General Service Low Usage, Low Load Factor – Rate G1

Rate Components	Current Rates	Rates Effective November, 2020
Natural Gas Charge (per ccf)	\$0.3558	\$0.3655
Daily Access Charge (per day)	\$1.2632	\$1.3005
Distribution Charge (per ccf)	\$0.5060	\$0.5210
EEU Charge (per ccf)	\$0.0454	\$0.0454
Assistance Program Fee (per month)	\$0.16	\$0.16

### General Service Low Usage, High Load Factor - Rate G2

Rate Components	Current Rates	Rates Effective November, 2020
Natural Gas Charge (per ccf)	\$0.2629	\$0.2700
Daily Access Charge (per day)	\$1.2632	\$1.3005
Distribution Charge (per ccf)	\$0.4212	\$0.4336
EEU Charge (per ccf)	\$0.0352	\$0.0352
Assistance Program Fee (per meter, per bill)	\$0.16	\$0.16

**General Service High Usage, Low Load Factor - Rate G3**

Rate Components	Current Rates	Rates Effective November, 2020
Natural Gas Charge (per ccf)	\$0.3443	\$0.3536
Daily Access Charge (per day)	\$4.0303	\$4.1494
Distribution Charge (per ccf)	\$0.3881	\$0.3996
EEU Charge (per ccf)	\$0.0354	\$0.0354
Assistance Program Fee (per meter, per bill)	\$1.05	\$1.05

**General Service High Usage, High Load Factor - Rate G4**

Rate Components	Current Rates	Rates Effective November, 2020
Natural Gas Charge (per ccf)	\$0.2624	\$0.2695
Daily Access Charge (per day)	\$4.0303	\$4.1494
Distribution Charge (per ccf)	\$0.3263	\$0.3359
EEU Charge (per ccf)	\$0.0273	\$0.0273
Assistance Program Fee (per meter, per bill)	\$1.47	\$1.47

The rates proposed in this filing would be in effect during the first year of VGS's proposed three-year regulation plan. The plan was filed in September for review by the Public Utility Commission. If approved, VGS's rates for the three-year period will be established in an efficient and transparent manner, ensuring customers continue to see stable rates and pay only VGS's reasonable costs to provide safe, reliable service aligned with clean energy goals.

Please note that VGS has submitted this rate request and its regulation plan via e-PUC, the Public Utility Commission's on-line case and document management system. Interested customers can view both filings either at <http://www.vermontgas.com/account/rates/> or at <https://epuc.vermont.gov/>.

The Commission will hold a public hearing regarding both of these filings at 7:00PM on April 14, 2020 in the cafeteria of the South Burlington Public High School at 550 Dorset St, South Burlington, VT 05403. The Department of Public Service will hold an informational session beforehand, starting at 6:30PM. Comments regarding the filings may be submitted to the Public Utility Commission via e-PUC, the Commission's electronic filing system, under case numbers 19-3529-PET (regulation plan) and 20-0431-TF (rate increase) at <https://epuc.vermont.gov/>. Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov). Please note the case number(s) in your comments.

**Please call us at (802) 863-4511 or visit [www.vermontgas.com](http://www.vermontgas.com) if you have any questions or would like to learn more about this filing.**