

# IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 54,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers.

We want to let you know about a couple of upcoming rate changes that you will see on your February bill affecting the Natural Gas Charge and Energy Efficiency Utility ("EEU") Charge. Each of these changes is described below.

First, subject to regulatory approval, the Natural Gas Charge component of your bill is increasing by 11.6%, effective with bills rendered on and after February 1, 2022. VGS adjusts the Natural Gas Charge portion of your bill quarterly, up or down, in response to changes in the cost of gas. This change in the Natural Gas Charge is driven by an increase in natural gas commodity prices. The effect of this change on your bill will vary depending on your natural gas usage but—for a typical residential customer—is equivalent to an increase of about \$3.53 per month.

Second, the Vermont Public Utility Commission has approved an increase in the EEU Charge. The EEU Charge is used to fund the wide range of energy efficiency programs VGS offers its customers. The EEU Charge will increase by about 3.8%.

If the Natural Gas Charge is approved, the rate components will be adjusted as follows:

## Residential

| Rate Components                        | Rates Effective November 1, 2021 | Proposed Rates Effective February 1, 2022 |
|--|----------------------------------|---|
| Daily Access Charge (per day)          | \$0.7771                         | \$0.7771                                  |
| Natural Gas Charge (per ccf)           | \$0.4408                         | \$0.4918                                  |
| Distribution Charge (per ccf)          | \$0.6631                         | \$0.6631                                  |
| EEU Charge (per ccf)                   | \$0.0495                         | \$0.0514                                  |
| Assistance Program Fee (per month)     | \$0.40                           | \$0.40                                    |
| Renewable Natural Gas Adder (per ccf)* | \$1.2405                         | \$1.1706                                  |
| Locally Sourced RNG Adder (per ccf)*   | \$1.5862                         | \$1.5371                                  |

\* Only applies to customers participating in the voluntary renewable natural gas program.

Comments regarding the proposed Natural Gas Charge may be submitted to the Commission via ePUC, the Commission's electronic filing system, under Case No. 21-5068-TF at <https://epuc.vermont.gov/>. Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov). Please note the case number in your comments.

VGS submits rate adjustment requests via ePUC, the Commission's online case and document management system. Interested customers can view filings at <https://epuc.vermont.gov/> and are encouraged to provide comments to the Commission at any time via ePUC.

### VGS has the following resources to help manage your bill:

See ideas for saving energy - and a description of our [residential energy efficiency programs](#).

**Budget Billing:** ensures a predictable monthly bill (no cold weather spikes).

**Online Account Access & Bill Payment:** check your payments or pay your bill 24/7.

**Financial Assistance:** available for income qualified residential customers.

**Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!**