

IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 55,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about proposed rate changes.

Purchased Gas Adjustment: Case No. 24-0634-TF

On February 27, 2024, VGS filed a request with the Vermont Public Utility Commission ("Commission") for a decrease in the Natural Gas charge of 7.5%, equivalent to an overall firm rate decrease of 2.62%. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered in May 2024. With this change, a typical residential customer will pay about \$1,550.80 a year for natural gas which is a decrease of about \$37.05/year or approximately \$3.09/month.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers. Pending PGA regulatory approval, the rate components will be adjusted as follows:

Residential

| Rate Components | Current Rates | Proposed Purchase Gas Adjustment Effective May 2024 |
|--|---------------|---|
| Daily Access Charge (per day) | \$0.8771 | \$0.8771 |
| Natural Gas Charge (per ccf) | \$0.5233 | \$0.4843* |
| Distribution Charge (per ccf) | \$0.7484 | \$0.7484 |
| EEU Charge (per ccf) | \$0.0547 | \$0.0547 |
| Assistance Program Fee (per month) | \$0.64 | \$0.64 |
| Blended RNG Adder (per CCF)† | \$1.2792 | \$1.4264 [†] |
| Locally Sourced RNG Adder (per CCF) [†] | \$1.5953 | \$1.6401 [†] |

General Service Low Usage, Low Load Factor - Rate G1

| Rate Components | Current Rates | Proposed Purchase Gas Adjustment Effective May 2024 |
|--|---------------|---|
| Daily Access Charge (per day) | \$1.4536 | \$1.4536 |
| Natural Gas Charge (per ccf) | \$0.6081 | \$0.5628* |
| Distribution Charge (per ccf) | \$0.5823 | \$0.5823 |
| EEU Charge (per ccf) | \$0.0517 | \$0.0517 |
| Assistance Program Fee (per meter, per bill) | \$0.92 | \$0.92 |
| RNG Adder (per ccf) [†] | \$1.2792 | \$1.4264 [†] |
| Locally Sourced RNG Adder (per ccf) [†] | \$1.5953 | \$1.6401 [†] |

General Service Low Usage, High Load Factor - Rate G2

| Rate Components | Current Rates | Proposed Purchase Gas Adjustment Effective May 2024 |
|--|---------------|---|
| Daily Access Charge (per day) | \$1.4536 | \$1.4536 |
| Natural Gas Charge (per ccf) | \$0.4492 | \$0.4158* |
| Distribution Charge (per ccf) | \$0.4846 | \$0.4846 |
| EEU Charge (per ccf) | \$0.0401 | \$0.0401 |
| Assistance Program Fee (per meter, per bill) | \$0.92 | \$0.92 |
| RNG Adder (per ccf) [†] | \$1.2792 | \$1.4264 [†] |
| Locally Sourced RNG Adder (per ccf) [†] | \$1.5953 | \$1.6401 [†] |

General Service High Usage, Low Load Factor - Rate G3

| Rate Components | Current Rates | Proposed Purchase Gas Adjustment Effective May 2024 |
|--|---------------|---|
| Daily Access Charge (per day) | \$4.6378 | \$4.6378 |
| Natural Gas Charge (per ccf) | \$0.5885 | \$0.5447* |
| Distribution Charge (per ccf) | \$0.4466 | \$0.4466 |
| EEU Charge (per ccf) | \$0.0403 | \$0.0403 |
| Assistance Program Fee (per meter, per bill) | \$6.10 | \$6.10 |
| RNG Adder (per ccf) [†] | \$1.2792 | \$1.4264 [†] |
| Locally Sourced RNG Adder (per ccf) [†] | \$1.5953 | \$1.6401 [†] |

General Service High Usage, High Load Factor - Rate G4

| Rate Components | Current Rates | Proposed Purchase Gas Adjustment Effective May 2024 |
|--|---------------|---|
| Daily Access Charge (per day) | \$4.6378 | \$4.6378 |
| Natural Gas Charge (per ccf) | \$0.4482 | \$0.4149* |
| Distribution Charge (per ccf) | \$0.3755 | \$0.3755 |
| EEU Charge (per ccf) | \$0.0311 | \$0.0311 |
| Assistance Program Fee (per meter, per bill) | \$8.53 | \$8.53 |
| RNG Adder (per ccf) [†] | \$1.2792 | \$1.4264 [†] |
| Locally Sourced RNG Adder (per ccf) [†] | \$1.5953 | \$1.6401 [†] |

^{*}Proposed changes to the Natural Gas Charge and voluntary RNG Adders are filed with the Commission quarterly.

VGS has submitted its proposed Purchased Gas Adjustment via ePUC, the Commission's online case and document management system. Interested customers can view the filing at https://epuc.vermont.gov/. Customers are encouraged to provide comments to the Commission at any time. Comments regarding this filing may be submitted to the Commission via ePUC under Case No. 24-0634-TF (Purchased Gas Adjustment). Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at puc.clerk@vermont.gov. Please note the case number in your comments.

[†] This charge only applies to customers participating in the voluntary renewable natural gas program.

Vermont Gas has the following resources to help manage your bill:

Residential energy efficiency programs: See ideas for saving energy and a description of our programs.

Budget Billing: See Payment Plans to ensure a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: Check your payments or pay your bill 24/7.

Financial Assistance: See Assistance Programs available to income qualified residential customers.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!

March 1, 2024